



Human Resources

Payroll

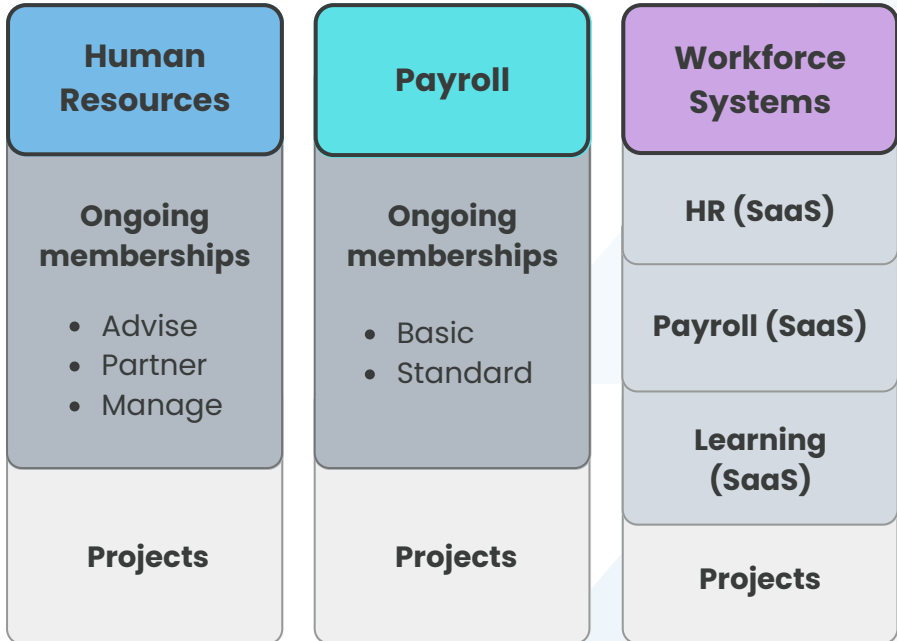
Workforce Systems

What we do for you

We become an extension of your business, ensuring your HR, payroll and systems just work.

Our Services

Select from any service or combination of services



For more information on our services or to get an **instant quote**, please visit www.nellers.com.au

Our Approach

Your business is unique, so our services should be too. We take the time to listen and really understand you, your business and your industry, enabling us to deliver more impactful solutions.

Maximise your workforce's potential

Memberships and project-based services giving you specialist HR, industrial & employee relations, recruitment, training and leadership expertise when you need it.

Manage membership: Ideal for businesses seeking end-to-end HR management with strategic oversight and expert intervention when it matters most.

Partner membership: Customised services with documents to suit your business and industry, training, on-site support and a learning management system to align your HR practices with your business goals.

Advise membership: Perfect for small businesses or startups looking to build a strong HR foundation with expert support, including templates, guides, employment contracts and policies.

- ✓ Unlimited HR Advice
- ✓ Award Coverage and Pay Classification Advice
- ✓ Workplace Investigations and Mediations
- ✓ Custom Templates and Guides
- ✓ HR Compliance Audits
- ✓ Facilitated Training
- ✓ On-site Support

For our full range of HR services, go to www.nellers.com.au/hr



Payroll Services

Pay compliance is one of the biggest **risks to your business.**



BAS Agent
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Are you keeping up to date with the latest ATO and Fair Work changes?

We are.

Our payroll memberships and project-based services give you peace of mind.

Standard Membership: Your comprehensive, managed payroll service - everything you need for seamless, stress-free payroll administration, all in one package.

Basic Membership: Your flexible payroll processing solution designed to cover your essential needs - with optional add-ons as your business grows or requirements evolve.

- ✓ Local Payroll Processing
- ✓ Dedicated Account Manager
- ✓ Award and EBA Interpretation
- ✓ Reporting and Lodgements
- ✓ Payroll Tax Reporting
- ✓ Superannuation Compliance
- ✓ Onboarding and Termination Processing
- ✓ Payroll Compliance Audits and Remediations



For our full range of payroll services, go to www.nellers.com.au/payroll

HR • Payroll • Learning

Workforce systems securely centralise and automate HR and payroll processes including:

- Onboarding & offboarding
- Employee data & contracts
- Compliance
- Award interpretation
- Reporting
- Payroll & timesheets
- Leave & entitlements
- Training & induction

Systems can make a significant difference to your team when properly implemented and configured to suit your business.

How we can help

Selecting and implementing a workforce system can feel overwhelming, but it doesn't have to be. Our team of system specialists will help

your business to plan, manage, and execute a successful system implementation from start to finish with ongoing support.

- ✓ System Selection
- ✓ System Implementation
- ✓ System Improvements

Our support includes:

- Assessing your current processes, identifying your needs and supporting you to select the right system for your business
- Designing and managing a project timeline and change management strategy
- Collaborating with vendors and stakeholders
- Providing hands-on training and ongoing support
- Data security compliance identification (ISO 27001 or better)
- End-to-end implementation, workflow automation and process design

What's your **Pain Point?**

It's important to know what your pain points are before taking steps to address your people challenges. Our experience provides some common themes:

Compliance and Record Keeping

Keeping up with evolving employment laws and best practice can be time-consuming and challenging. Manual processes and record-keeping not only create unnecessary administrative burden but also increase the risk of costly errors, delays, and potential compliance breaches.



Performance Shortfalls

Small teams will often feel the largest impact from poor performers. Performance management and effective learning and development strategies can address gaps to achieve high performance.

Employee Engagement & Retention

In a competitive labour market, how do you retain your stars? Building and maintaining an attractive workplace culture & investing in your talent is more important than ever.

Conflict Resolution

Mediating disputes and addressing conflict promptly supports a harmonious work environment, teamwork and employee morale.

Who are we?

Nellers HR & Payroll is an Australian owned and operated family business. Our core values, integrity, curiosity, authenticity and passion underpin how we work.

As a team of dedicated HR, payroll and systems professionals, we believe that small and medium-sized businesses should have access to affordable and personalised services to navigate the complexities of employing people.

The Team

We streamline operations, future-proof your people practices and become part of your team – removing any guesswork and enabling you to focus on what matters most: running and growing your business with confidence.

Our team brings a wealth of experience across blue and white-collar industries, combining practical, on-the-ground insights with strategic expertise. With backgrounds in HR, employment law, change management, payroll, learning and systems, we're equipped to support your business through a wide range of challenges. Whether you're navigating a complex employee issue, implementing a new HR or payroll system, or ensuring compliance with workplace legislation, **we've got you covered.**



"Amber, and her highly professional and skilled team recently assisted Wuchopperen Health Service successfully research, source, and implement a complex Human Resource Information System.

If you require a reliable team of knowledgeable and capable professionals, committed to customer service and quality service delivery, look no further than Nellers."

Andrew, Director – Corporate Support

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Beautiful Fruit



"Nellers were engaged to support our business through some critical growth stages in both payroll & HRIS project management support, and their consultants have been simply outstanding to work alongside. Genuine professionals who seek to understand your business with a depth of expertise that is unparalleled.

Throughout our extensive engagement, we commend Claire, Steph, Mel, Sarah, Amber and Dan for their insights, depth of capability & patience all the while keeping us aligned across the business, beautifully informed & on the same page at all times. If you are after world class consulting for your people, your business and your teams – look no further – you've found it."

Jon, Group Manager – People

"Our experience with the team has been excellent. Their support and expertise have made a real difference, ensuring a smooth transition with Employment Hero. They provided clear guidance, answered key questions, and helped drive engagement across our team. Their insights and knowledge in HR have been invaluable, particularly when navigating more complex matters.

It's reassuring to have a team that understands our needs & provides practical solutions. We appreciate their professionalism and ongoing support and look forward to continuing our relationship with them."

Tiffany, HR/People & Culture Leader

"Working with Mel from Nellers HR has been a game-changer for our payroll operations. Mel's knowledge and expertise along with her attention to detail, award interpretation and commitment to compliance has given us peace of mind with our payroll operations. Mel assisted us in streamlining our processes, to ensure we make better business decisions.

Mel's professionalism and responsiveness exceeded our expectations - highly recommended for any business looking to improve their payroll function!"

Kerry, Payroll and HR Officer

Get in *touch!*



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Or, simply scan the QR Code to connect with us and one of our consultants will be in touch.

